1 2 3 4 5	Benjamin L. Singer (Bar. No. 264295) bsinger@singercashman.com Evan N. Budaj (Bar No. 271213) ebudaj@singercashman.com 601 Montgomery Street, Suite 1950 San Francisco, California 94111			
6	Facsimile: (415) 500-6080 Attorneys for Plaintiff Software Research, Inc.			
7		DISTRICT COURT		
8		ICT OF CALIFORNIA		
9				
10	SAN FRANCI	SCO DIVISION		
11	SOFTWARE RESEARCH, INC.,	CASE NO. 3:20-CV-1843		
12	Plaintiff,	COMPLAINT FOR PATENT		
13	v.	INFRINGEMENT		
14 15	PROGRESS SOFTWARE CORPORATION, TELERIK INC., and DOES 1 through 10,	JURY TRIAL DEMANDED		
16	Defendants.			
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Plaintiff Software Research, Inc. ("SRI"), for its Complaint against Progress Software

Corporation ("Progress Software"), Telerik Inc. ("Telerik"), as well as Does 1 through 10

(collectively, along with Progress Software and Telerik, "Defendants"), upon information and belief, state and allege as follows:

NATURE OF THE ACTION

- 1. This is a civil action for patent infringement arising under the patent laws of the United States, Title 35 of the United States Code.
- 2. As set forth in more detail below, Defendants have been infringing United States Patent Nos. 7,757,175 (the "'175 Patent"); 8,327,271 (the "'271 Patent"); 8,392,890 (the "'890 Patent"); 8,495,585 (the "'585 Patent"); 8,650,493 (the "'493 Patent"), 8,984,491 (the "'491 Patent") and 10,489,286 (the "'286 Patent") (collectively, the "Patents-in-Suit"), and continue to do so through the present date.

THE PARTIES

- 3. SRI is a corporation organized and existing under the laws of the State of California with its principal place of business in this District.
- 4. Upon information and belief, Progress Software is a Delaware corporation with its principal place of business at 14 Oak Park Drive, Bedford, Massachusetts 01730 and an office at 203 Redwood Shores Parkway, Redwood City, California 94065.
- 5. Upon information and belief, Telerik is a wholly owned subsidiary of Progress Software and a Delaware corporation with its principal place of business at 201 Jones Road, Waltham, Massachusetts 02451.
- 6. Upon information and belief, Defendants Does 1 through 10 are directors, officers, employees, representatives, and/or agents of Progress Software and/or Telerik who participated and/or are currently participating in the use, development, sale, offer for sale, import, offer for import, and/or other commercialization of software offerings that infringe one or more of the Patents-in-Suit. The true identities of Defendants Does 1 through 10 are presently unknown to SRI; SRI will amend its complaint to state such names when they become known to SRI through discovery and/or continued investigation.

7. Unless specifically stated otherwise, the acts complained of herein were committed by, on behalf of, and/or for the benefit of Progress Software and Telerik.

JURISDICTION AND VENUE

- 8. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331 and 1338(a).
- 9. This Court has personal jurisdiction over Defendants because (a) they reside in this State and this District, (b) they transact business in this State and this District, (c) they have committed the acts of patent infringement complained of herein, including but not limited to offering for sale or selling infringing products embodying SRI's patented invention, in this State and this District, and/or (d) they have directed their acts of infringement and the other unlawful acts complained of herein at this State and this District.
- 10. This Court has personal jurisdiction over Defendants for the additional reason that they have engaged in systematic and continuous contacts with this State and this District by, *inter alia*, regularly conducting and soliciting business in this State and this District, and deriving substantial revenue from products and/or services provided to persons in this State and this District.
- 11. Venue is proper in this District under 28 U.S.C. § 1391(b) because a substantial part of the acts complained of herein occurred in this District, Progress Software and Telerik transact business in this District, Progress Software and Telerik reside in this District for purposes of venue, and/or the property that is the subject of this action is situated in this District.
- 12. With respect to Progress Software and Telerik, venue is proper in this District under 28 U.S.C. §§ 1391(c)-(d) and 1400(b) because (i) Progress Software and Telerik reside in this District for purposes of venue; (ii) Progress Software and Telerik have committed acts of infringement in this District; and (iii) Progress Software has a regular and established place of business in this District.

BACKGROUND

- 13. Defendants develop web application monitoring and scripting tool software products known as, upon information and belief, the Test Studio (hereinafter, "Test Studio"). *See*https://www.telerik.com/teststudio.
 - 14. Defendants offer for sale and sell the Test Studio to the public.

- 15. Defendants use the Test Studio, including at least in order to test the Test Studio as part of their development efforts.
- 16. The Test Studio is a software testing tool used to automate testing of software applications, including web-based applications.
- 17. Defendants claim "With Progress Telerik Test Studio you could save up to 50% in testing time." *See* https://www.telerik.com/teststudio.
- 18. The Test Studio includes functionality for creating, storing, and executing test scripts. See https://docs.telerik.com/teststudio/introduction/for-qa-testers ("Test Studio redefines the way automated testing is done. Build your tests in minutes instead of hours! No need to waste time on defining coordinates in dynamic pages anymore. Record your test just once and played on multiple browsers without re-recording.").

COUNT I – INFRINGEMENT OF THE '175 PATENT

- 19. SRI re-alleges and incorporates the allegations of the preceding paragraphs of this Complaint as if fully set forth herein.
- 20. SRI is the assignee and owner of all right, title, and interest in and to the '175 Patent, which was issued on July 13, 2010. A true and correct copy of the '175 Patent is attached hereto as Exhibit A.
- 21. The '175 Patent addresses an invention for testing websites. This disclosed innovation tests many facets of the website's experience and operation, including by providing novel approaches to creating, storing, and executing test scripts using website elements as opposed to the previously disclosed use of recording test scripts based upon user actions only.
- 22. SRI has the exclusive right to make, use, sell, and offer to sell any product embodying the '175 Patent throughout the United States, and to import any product embodying the '175 Patent into the United States.
- 23. SRI has commercially exploited the '175 Patent by making, marketing, selling, and using products covered by the '175 Patent, including its popular eValidTM software products. SRI continues to commercially exploit the '175 Patent through the present, at least by continuing to provide maintenance and support to users of its popular eValidTM software products.

1	24. Defendants have had knowledge of the '175 Patent, SRI, and SRI's products
2	embodying the inventions claimed in the Patents-in-Suit since at least as early as the filing of this
3	Complaint.
4	25. At all relevant times, SRI provided public notice of the '175 Patent at least by properly
5	marking its products and its website pursuant to 35 U.S.C. § 287(a).

26. Defendants have been, and are currently, directly infringing at least claim 11 of the
'175 Patent in violation of 35 U.S.C. § 271(a), literally or under the doctrine of equivalents, by
making, using, selling, offering for sale, and/or importing into the United States certain website
testing software, including without limitation Defendants' web application monitoring and scripting
tool software products titled, upon information and belief, the Test Studio and/or other related
software products and services offered by Defendants (Defendants' "Infringing Products"), which, as
set forth in documentation available on Defendants' websites, comprise the non-transitory computer
readable media disclosed in the '175 Patent—both as maintained in Defendants' files and as made
accessible to its users to whom Defendants offer and sell the Infringing Products—including at least
computer program code stored therein for providing a test-enabled web browser for operation on a
computing device to test a website hosted by a remote server, the website having at least one
webpage (for example, "Progress expertise in web technologies and leadership in UI component
development is leveraged through our automated software testing tool: Progress Test Studio, to assist
users in automating even the most complex web testing scenarios.")
(https://www.telerik.com/teststudio/html-testing); the Test Studio as used with a web browser is a
test-enabled web browser that can be used for "Web applications testing"
(https://www.telerik.com/teststudio/html-testing; see also
https://docs.telerik.com/teststudio/welcome) "Test Studio functional testing is a comprehensive yet
cost-effective automated testing suite."); the website, necessarily including at least one webpage,
necessarily resides on a remote server and Defendants utilize any number of browsers as its "test-
enabled web browser" (https://docs.telerik.com/teststudio/general-information/test-
recording/overview; https://www.telerik.com/teststudio/html-testing); web browsing components (for
example, the Test Studio allows a user to browse the web via common web browsing activities.

1	including navigating to a website and firing events such as clicking on a button)
2	(https://docs.telerik.com/teststudio/features/recorder/overview;
3	https://docs.telerik.com/teststudio/general-information/test-recording/overview;
4	https://docs.telerik.com/teststudio/getting-started/first-project#test-recording); a page evaluation
5	component that operates to read, extract, and analyze and confirm the contents of page components,
6	including Document Object Model (DOM) elements with their associated at least one index and their
7	values (for example, the Test Studio allows for the creation of test scripts to test websites by
8	recording a user's interactions with the webpage in question and allowing the user to play back those
9	test scripts) (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
10	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution); the Test
11	Studio interrogates the DOM to identify and extract relevant information regarding at least the page
12	elements germane to the script, including each such element's index and value, and stores those
13	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
14	test-list-results); these page elements are located based on their DOM indexes (the Test Studio must
15	necessarily use the DOM access methods included in Dynamic Linked Libraries associated with a
16	browser code library) (https://docs.telerik.com/teststudio/features/recorder/dom-explorer ;
17	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
18	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/testing-
19	framework/write-tests-in-code/intermediate-topics-wtc/element-identification-wtc/finding-page-
20	elements; https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge); a te
21	data component that operates to store facts about the at least one webpage (for example, the Test
22	Studio uses explicit wait commands that "wait for the comparison to be true before proceeding" and
23	in order to perform such a validation, the Test Studio must necessarily store facts about the webpage
24	being rendered, i.e., the expected condition to be checked for during validation)
25	(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
26	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); and a graphical user
27	interface to provide user access to at least said web browsing components and at least one of said
28	nage evaluation components and said test data component (the Test Studio has a graphical user

interface to provide user access to test details including videos and logs of test results (https://docs.telerik.com/teststudio/general-information/test-results/analyze-test-list-results)), as disclosed in the '175 Patent.

- 27. Defendants will, on information and belief, continue to directly infringe the '175 Patent unless enjoined.
- 28. To the extent Defendants' Infringing Products, without more, do not directly infringe at least claim 11 of the '175 Patent, at least as of the filing of this Complaint, Defendants contribute to infringement of the same under 35 U.S.C. § 271(c) inasmuch as the Infringing Products offered for sale and sold by Defendants are each a component of a patented machine or an apparatus used in practicing a patented process, constituting a material part of SRI's invention, knowing the same to be especially made or especially adapted for use in infringement of the '175 Patent. For example, as set forth above, the Test Studio, when used in its normal and intended usage (pursuant to the instructions set forth on Defendants' websites), infringes claim 11 of the '175 Patent. See supra, ¶ 26.
- 29. Defendants will, on information and belief, continue to irreparably harm SRI unless enjoined.
- 30. Defendants actively encourage their customers to use Defendants' Infringing Products in an infringing manner. For example, Defendants' website is replete with written directions, screenshots, and videos instructing users on how to use the Infringing Products in an infringing manner. For example, as set forth above, Defendants' website regarding the Test Studio specifically instructs users of the Infringing Products how to infringe claim 11 of the '175 patent. *See supra*, \$\quad 26\$. Defendants' website also touts the identities of customers who use the Infringing Products, each of whom is a direct infringer inasmuch as they use the Infringing Products in the infringing manner as instructed by Defendants:

2	SOFTWARE DEVELOPER, EBSCO INDUSTRIES INC.	44	After using the trial for a week we increased our automated testing from 5% to 30%. Test Studio was so easy to incorporate into our existing testing environment! Tests are stable and easy to run and understand.
3			RELATED PRODUCTS: Functional Testing - SILVERLIGHT Test Studio
4			
5	Ronak Samantray SOFTWARE DEVELOPER, NOWFLOATS TECHNOLOGIES	44	Love the controls! They make my life so simple. The best part is the product is indeed a WYSWIG :) - it delivers what it promises.
6			RELATED PRODUCTS: Telerik UI for Windows 8 Test Studio TeamPulse
7			
8	Amit Deshpande TECHNICAL LEADER, ITRA	44	Recently I downloaded Test Studio. Coming from a development background, I know how important is it to completely test any application before delivering it to the client. I was really amazed at the robustness of Test Studio. I can perform Functional, Performance, Load, etc. in one product. Earlier
9			we were focusing on many products out there for each type of testing, however now its just one package Just Love it
10			RELATED PRODUCTS: Test Studio
11			

- 31. Upon information and belief, and particularly by way of the detailed documentation instructing users on how to use the Infringing Products in an infringing manner (*see supra*, ¶¶ 26, 30), Defendants have encouraged this infringement with knowledge of the '175 Patent and with a specific intent to cause their customers and distributors to infringe.
- 32. Defendants will, on information and belief, continue to induce infringement of the '175 Patent unless enjoined.
- 33. Pursuant to 35 U.S.C. § 284, SRI is entitled to damages adequate to compensate for the infringement but in no event less than a reasonable royalty.
- 34. Defendants' infringement has been and is willful and, pursuant to 35 U.S.C. § 284, SRI is entitled to treble damages. Defendants' willful infringement is based at least on Defendants' knowledge of SRI, its products, and its patents since at least as early as the filing of this Complaint. Defendants have either willfully and wantonly infringed the '175 Patent or have recklessly avoided knowledge of their own infringement, even when faced with knowledge of SRI's own products and the Patents-in-Suit.
- 35. This case is "exceptional" within the meaning of 35 U.S.C. § 285, and SRI is entitled to an award of attorneys' fees.

COUNT II – INFRINGEMENT OF THE '271 PATENT

- 36. SRI re-alleges and incorporates the allegations of the preceding paragraphs of this Complaint as if fully set forth herein.
- 37. SRI is the assignee and owner of all right, title, and interest in and to the '271 Patent, which was issued on December 4, 2012. A true and correct copy of the '271 Patent is attached hereto as Exhibit B.
- 38. The '271 Patent addresses an invention for testing websites. This disclosed innovation tests many facets of the website's experience and operation, including by providing novel approaches to creating, storing, and executing test scripts using website elements as opposed to the previously disclosed use of recording test scripts based upon user actions only.
- 39. SRI has the exclusive right to make, use, sell, and offer to sell any product embodying the '271 Patent throughout the United States, and to import any product embodying the '271 Patent into the United States.
- 40. SRI has commercially exploited the '271 Patent by making, marketing, selling, and using products covered by the '271 Patent, including its popular eValid™ software products. SRI continues to commercially exploit the '271 Patent through the present, at least by continuing to provide maintenance and support to users of its popular eValid™ software products.
- 41. Defendants have had knowledge of the '271 Patent, SRI, and SRI's products embodying the inventions claimed in the Patents-in-Suit since at least as early as the filing of this Complaint.
- 42. At all relevant times, SRI provided public notice of the '271 Patent at least by properly marking its products and its website pursuant to 35 U.S.C. § 287(a).
- 43. Defendants have been, and are currently, directly infringing at least claim 1 of the '271 Patent in violation of 35 U.S.C. § 271(a), literally or under the doctrine of equivalents, by making, using, selling, offering for sale, and/or importing into the United States Defendants' Infringing Products, which, as set forth in documentation available on Defendants' website, comprise the non-transitory computer readable media disclosed in the '271 Patent—both as maintained in Defendants' files and as made accessible to its users to whom Defendants offer and sell the Infringing

Products—including at least computer program code stored therein for providing a test-enabled
browser for testing a website residing on a network (for example, "Progress expertise in web
technologies and leadership in UI component development is leveraged through our automated
software testing tool: Progress Test Studio, to assist users in automating even the most complex web
testing scenarios.") (https://www.telerik.com/teststudio/html-testing); the Test Studio as used with a
web browser is a test-enabled web browser that can be used for "Web applications testing"
(https://www.telerik.com/teststudio/html-testing; see also https://docs.telerik.com/teststudio/welcome
("Test Studio functional testing is a comprehensive yet cost-effective automated testing suite.")); the
website necessarily resides on a network and the Test Studio utilizes any number of browsers as its
"test-enabled browser" (https://docs.telerik.com/teststudio/general-information/test-
recording/overview; https://www.telerik.com/teststudio/html-testing); computer program code for
interfacing with web browsing components, the web browsing components including DOM access
methods of the web browsing components (for example, the Test Studio allows a user to browse the
web via common web browsing activities, including navigating to a website and firing events such as
clicking on a button) (https://docs.telerik.com/teststudio/general-information/test-
recording/overview); the Test Studio interrogates the DOM to identify and extract relevant
information regarding at least the page elements germane to the script, including each such element's
index and value, and stores those details in the test script (https://docs.telerik.com/teststudio/general-
information/test-results/analyze-test-list-results); these page elements are located based on their DOM
indexes (https://docs.telerik.com/teststudio/features/recorder/dom-explorer ;
https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/testing-
framework/write-tests-in-code/intermediate-topics-wtc/element-identification-wtc/finding-page-
elements; https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge);
computer program code for rendering and examining at least one webpage of the website so as to at
least extract details of organization and structure of elements of the webpage, and store such details
of the webpage in a recorded script, such as recorded scripts generated through the testing component
of Defendants' Infringing Products (for example, the Test Studio allows for the creation of test scripts

	14	topics-wtc/element-identification-wtc/finding-page-elements;
	15	https://docs.telerik.com/teststudio/general-information/configure-your-bro
	16	program code for selecting a validation test to be performed (for example,
	17	the creation of test scripts to test websites by recording a user's interaction
	18	question and allowing the user to play back those test scripts
	19	(https://docs.telerik.com/teststudio/getting-started/first-project#test-record
	20	https://docs.telerik.com/teststudio/general-information/test-execution/quic
	21	Studio uses explicit wait commands to search for the expected elements ag
	22	webpage being rendered (https://docs.telerik.com/teststudio/features/recor
	23	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-examp
ے 🖁	24	code for performing the validation test using at least one of the DOM acce
cashman	25	browsing components, wherein during the validation test, the at least one
) 	26	and details of organization and structure of elements for the at least one w
. M . U	27	are accessed via the at least one of the DOM access methods and compare
5	28	recorded script (for example, the Test Studio allows for the creation of tes
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to test websites by recording a user's interactions with the webpage in question and allowing the user
to play back those test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-
recording; https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution);
the Test Studio interrogates the DOM to identify and extract relevant information regarding at least
the page elements germane to the script, including each such element's index and value, and stores
those details in the test script (https://docs.telerik.com/teststudio/general-information/test-
results/analyze-test-list-results); the Test Studio uses explicit wait commands that "wait for the
comparison to be true before proceeding"—in order to perform such a validation, the Test Studio
must necessarily store facts about the webpage being rendered, i.e., the expected condition to be
checked for during validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
topics-wtc/element-identification-wtc/finding-page-elements;
https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge); computer
program code for selecting a validation test to be performed (for example, the Test Studio allows for
the creation of test scripts to test websites by recording a user's interactions with the webpage in
question and allowing the user to play back those test scripts
(https://docs.telerik.com/teststudio/getting-started/first-project#test-recording;
https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
Studio uses explicit wait commands to search for the expected elements against which it validates the
webpage being rendered (https://docs.telerik.com/teststudio/features/recorder/verifications/wait ;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); and computer program
code for performing the validation test using at least one of the DOM access methods of the web
browsing components, wherein during the validation test, the at least one webpage is newly rendered
and details of organization and structure of elements for the at least one webpage as newly rendered
are accessed via the at least one of the DOM access methods and compared to the stored details in the
recorded script (for example, the Test Studio allows for the creation of test scripts to test websites by

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1	recording a user's interactions with the webpage in question and allowing the user to select and play			
2	back those test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;			
3	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test			
4	Studio interrogates the DOM to identify and extract relevant information regarding at least the page			
5	elements germane to the script, including each such element's index and value, and stores those			
6	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-			
7	test-list-results); the Test Studio uses explicit wait commands to search for the expected elements			
8	against which it validates the webpage being rendered			
9	(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;			
10	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); and these page			
11	elements are located based on their DOM indexes			
12	((https://docs.telerik.com/teststudio/features/recorder/dom-explorer;			
13	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-			
14	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/testing-			
15	framework/write-tests-in-code/intermediate-topics-wtc/element-identification-wtc/finding-page-			
16	elements; https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge), as			
17	disclosed in the '271 Patent.			
18	44. Defendants will, on information and belief, continue to directly infringe the '271			
19	Patent unless enjoined.			
20	45. To the extent Defendants' Infringing Products, without more, do not directly infringe			
21	at least claim 1 of the '271 Patent, at least as of the filing of this Complaint, Defendants contribute to			

e, do not directly infringe t, Defendants contribute to infringement of the same under 35 U.S.C. § 271(c) inasmuch as the Infringing Products offered for sale and sold by Defendants are each a component of a patented machine or an apparatus used in practicing a patented process, constituting a material part of SRI's invention, knowing the same to be especially made or especially adapted for use in infringement of the '271 Patent. For example, as set forth above, the Test Studio, when used in its normal and intended usage (pursuant to the instructions set forth on Defendants' website), infringes claim 1 of the '271 Patent. See supra, ¶ 43.

47. Defendants actively encourage their customers to use Defendants' Infringing Products in an infringing manner. For example, Defendants' website is replete with written directions, screenshots, and videos instructing users on how to use the Infringing Products in an infringing manner. For example, as set forth above, Defendants' website regarding the Test Studio specifically instructs users of the Infringing Products how to infringe claim 1 of the '271 patent. *See supra*, ¶ 43. Defendants' website also touts the identities of customers who use the Infringing Products, each of whom is a direct infringer inasmuch as they use the Infringing Products in the infringing manner as instructed by Defendants:

Mark Judson SOFTWARE DEVELOPER, EBSCO INDUSTRIES INC.	44	After using the trial for a week we increased our automated testing from 5% to 30%. Test Studio was so easy to incorporate into our existing testing environment! Tests are stable and easy to run and understand.
		RELATED PRODUCTS: Functional Testing - SILVERLIGHT Test Studio
Ronak Samantray SOFTWARE DEVELOPER, NOWFLOATS TECHNOLOGIES	44	Love the controls! They make my life so simple. The best part is the product is indeed a WYSWIG:) - it delivers what it promises. RELATED PRODUCTS: Telerik UI for Windows 8 Test Studio TeamPulse
Amit Deshpande TECHNICAL LEADER, ITRA	44	Recently I downloaded Test Studio. Coming from a development background, I know how important is it to completely test any application before delivering it to the client. I was really amazed at the robustness of Test Studio. I can perform Functional, Performance, Load, etc. in one product. Earlier we were focusing on many products out there for each type of testing, however now its just one package Just Love it
		RELATED PRODUCTS: Test Studio

- 48. Upon information and belief, and particularly by way of the detailed documentation instructing users on how to use the Infringing Products in an infringing manner (*see supra*, ¶¶ 43, 47), Defendants have encouraged this infringement with knowledge of the '271 Patent and with a specific intent to cause their customers and distributors to infringe.
- 49. Defendants' acts at least as of the filing of this Complaint thus constitute active inducement of patent infringement in violation of 35 U.S.C. § 271(b).

- 50. Defendants will, on information and belief, continue to induce infringement of the '271 Patent unless enjoined.
- 51. Defendants' direct infringement, contributory infringement, and inducement of infringement have irreparably harmed SRI.
- 52. Defendants will, on information and belief, continue to irreparably harm SRI unless enjoined.
- 53. Pursuant to 35 U.S.C. § 284, SRI is entitled to damages adequate to compensate for the infringement but in no event less than a reasonable royalty.
- 54. Defendants' infringement has been and is willful and, pursuant to 35 U.S.C. § 284, SRI is entitled to treble damages. Defendants' willful infringement is based at least on Defendants' knowledge of SRI, its products, and its patents since at least as early as the filing of this Complaint. Defendants have either willfully and wantonly infringed the '271 Patent or have recklessly avoided knowledge of their own infringement, even when faced with knowledge of SRI's own products and the Patents-in-Suit.
- 55. This case is "exceptional" within the meaning of 35 U.S.C. § 285, and SRI is entitled to an award of attorneys' fees.

COUNT III – INFRINGEMENT OF THE '890 PATENT

- 56. SRI re-alleges and incorporates the allegations of the preceding paragraphs of this Complaint as if fully set forth herein.
- 57. SRI is the assignee and owner of all right, title, and interest in and to the '890 Patent, which was issued on March 5, 2013. A true and correct copy of the '890 Patent is attached hereto as Exhibit C.
- 58. The '890 Patent addresses an invention for testing websites. The disclosed innovation tests many facets of the website's experience and operation, including by providing novel approaches to creating, storing, and executing test scripts capable of accurately testing Asynchronous Javascript and XML ("AJAX") webpage elements.

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	59.	SRI has the exclusive right to make, use, sell, and offer to sell any product embodying
he	'890 Pater	nt throughout the United States, and to import any product embodying the '890 Patent
nto	the Unite	d States.

- 60. SRI has commercially exploited the '890 Patent by making, marketing, selling, and using products covered by the '890 Patent, including its popular eValid™ software products. SRI continues to commercially exploit the '890 Patent through the present, at least by continuing to provide maintenance and support to users of its popular eValid™ software products.
- 61. Defendants have had knowledge of the '890 Patent, SRI, and SRI's products embodying the inventions claimed in the Patents-in-Suit since at least as early as the filing of this Complaint.

At all relevant times, SRI provided public notice of the '890 Patent by properly

marking its products and its website pursuant to 35 U.S.C. § 287(a). Defendants have been, and are currently, directly infringing at least claim 1 of the '890 Patent in violation of 35 U.S.C. § 271(a), literally or under the doctrine of equivalents, by making, using, selling, offering for sale, and/or importing into the United States Defendants' Infringing Products, which, as set forth in documentation available on Defendants' website, comprise the non-transitory computer readable media disclosed in the '890 Patent—both as maintained in Defendants' files and as made accessible to its users to whom Defendants offer and sell the Infringing Products—including at least computer program code stored therein for providing a test-enabled web browser, said medium comprising computer program code for providing web browsing capabilities (for example, "Progress expertise in web technologies and leadership in UI component development is leveraged through our automated software testing tool: Progress Test Studio, to assist users in automating even the most complex web testing scenarios.") (https://www.telerik.com/teststudio/html-testing); the Test Studio as used with a web browser is a test-enabled web browser that can be used for "Web applications testing" (https://www.telerik.com/teststudio/html-testing; see also https://docs.telerik.com/teststudio/welcome ("Test Studio functional testing is a comprehensive yet cost-effective automated testing suite.")); the Test Studio utilizes any number of browsers as its "test-

enabled browser" (https://docs.telerik.com/teststudio/general-information/test-recording/overview;

1	https://www.telerik.com/teststudio/html-testing) and allows a user to browse the web via common
2	web browsing activities, including navigating to a website and firing events such as clicking on a
3	button (https://docs.telerik.com/teststudio/features/recorder/overview ;
4	https://docs.telerik.com/teststudio/general-information/test-recording/overview;
5	https://docs.telerik.com/teststudio/getting-started/first-project#test-recording); computer program
6	code for testing capabilities of a website hosted by a server and accessible to the computer via a
7	network wherein the computer program code for testing capabilities of the website includes at least
8	computer program code configured to receive a synchronization check from a user using the test
9	enabled browser, to insert the synchronization check into a test script for testing at least one webpage
10	of the website (for example, the Test Studio allows for the creation of test scripts to test websites by
11	recording a user's interactions with the webpage in question and allowing the user to play back those
12	test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
13	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
14	Studio interrogates the DOM to identify and extract relevant information regarding at least the page
15	elements germane to the script, including each such element's index and value, and stores those
16	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
17	test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
18	before proceeding"—in order to perform such a validation, the Test Studio must necessarily store
19	facts about the webpage being rendered, i.e., the expected condition to be checked for during
20	validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
21	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
22	located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
23	explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
24	topics-wtc/element-identification-wtc/finding-page-elements;
25	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
26	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
27	information/configure-your-browser/edge); and the Test Studio allows for the testing of content
28	dynamically generated by AJAX programming including using, for example, its various wait

1	commands or similar technologies or other related functions to synchronize playback and allow for
2	testing of content dynamically generated by AJAX programming
3	(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
4	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); the test script being
5	separate from the at least one webpage being tested (for example, the Test Studio stores and accessed
6	test scripts separately from the webpage itself (https://docs.telerik.com/teststudio/general-
7	information/test-execution/quick-execution), the at least one webpage being tested including AJAX
8	programming, and to automatically synchronize playback of the test script using at least the
9	synchronization check to maintain the test enabled browser's state with respect to the AJAX
10	programming by means of the synchronization check in the test script to a Document Object Model
11	(DOM) associated with the at least one webpage of the website (for example, the Test Studio allows
12	for the creation of test scripts to test websites by recording a user's interactions with the webpage in
13	question and allowing the user to play back those test scripts
14	(https://docs.telerik.com/teststudio/getting-started/first-project#test-recording;
15	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
16	Studio interrogates the DOM to identify and extract relevant information regarding at least the page
17	elements germane to the script, including each such element's index and value, and stores those
18	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
19	test-list-results); the Test Studio uses explicit wait commands to search for the expected elements
20	against which it validates the webpage being rendered
21	(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
22	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements ar
23	located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
24	explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
25	topics-wtc/element-identification-wtc/finding-page-elements;
26	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
27	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
28	information/configure-your-browser/edge); and the Test Studio allows for the testing of content

dynamically generated by AJAX programming using, for example, its various wait commands to
synchronize playback and allow for testing of content dynamically generated by AJAX programming
(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); wherein the
synchronization check in the test script and web browsing activities provided by the web browsing
capabilities are able to separately access the DOM associated with the at least one webpage of the
website (for example, the Test Studio stores and accesses test scripts separately from the webpage
itself (https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution));
wherein the synchronization check is inserted into the test script as at least one command, and the at
least one command operates, when executed, to: find a current index of at least one DOM element of
the at least one webpage based on a specified property name and/or property value; and (i) submit a
named event to the at least one DOM element of the at least one webpage having the current index, or
(ii) insert or verify a value in the at least one DOM element of the at least one webpage having the
current index (for example, the Test Studio allows for the creation of test scripts to test websites by
recording a user's interactions with the webpage in question and allowing the user to play back those
test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
Studio interrogates the DOM to identify and extract relevant information regarding at least the page
elements germane to the script, including each such element's index and value, and stores those
details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
before proceeding"—in order to perform such a validation, the Test Studio must necessarily store
facts about the webpage being rendered, i.e., the expected condition to be checked for during
validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
topics-wtc/element-identification-wtc/finding-page-elements;

https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
information/configure-your-browser/edge); and the Test Studio allows for the testing of content
dynamically generated by AJAX programming using, for example, its various wait commands to
synchronize playback and allow for testing of content dynamically generated by AJAX programmin
(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example), as disclosed in the '896
Patent.

- 63. Defendants will, on information and belief, continue to directly infringe the '890 Patent unless enjoined.
- 64. To the extent Defendants' Infringing Products, without more, do not directly infringe at least claim 1 of the '890 Patent, at least as of the filing of this Complaint, Defendants contribute to infringement of the same under 35 U.S.C. § 271(c) inasmuch as the Infringing Products offered for sale and sold by Defendants are each a component of a patented machine or an apparatus used in practicing a patented process, constituting a material part of SRI's invention, knowing the same to be especially made or especially adapted for use in infringement of the '890 Patent. For example, the Test Studio, when used in its normal and intended usage (pursuant to the instructions set forth on Defendants' website) infringes claim 1 of the '890 Patent. See supra, ¶ 62.
- 65. Defendants will, on information and belief, continue to contribute to infringement of the '890 Patent unless enjoined.
- 66. Defendants actively encourage their customer to use Defendants' Infringing Products in an infringing manner. For example, Defendants' website is replete with written directions, screenshots, and videos instructing users on how to use the Infringing Products in an infringing manner. For example, as set forth above, Defendants' website regarding the Test Studio specifically instructs users of the Infringing Products how to infringe claim 1 of the '890 patent. *See supra*, ¶ 62. Defendants' website also touts the identities of customers who use the Infringing Products, each of whom is a direct infringer inasmuch as they use the Infringing Products in the infringing manner as instructed by Defendants:

EBSCO INDUSTRIES INC.		so easy to incorporate into our existing testing environment! Tests are stable and easy to run and understand.
		RELATED PRODUCTS: Functional Testing - SILVERLIGHT Test Studio
SOFTWARE DEVELOPER, NOWFLOATS TECHNOLOGIES	44	Love the controls! They make my life so simple. The best part is the product is indeed a WYSWIG :) - it delivers what it promises.
		RELATED PRODUCTS: Telerik UI for Windows 8 Test Studio TeamPulse
Amit Deshpande TECHNICAL LEADER, ITRA	44	Recently I downloaded Test Studio. Coming from a development background, I know how important is it to completely test any application before delivering it to the client. I was really amazed at the
		robustness of Test Studio. I can perform Functional, Performance, Load, etc. in one product. Earlier we were focusing on many products out there for each type of testing, however now its just one package Just Love it
		RELATED PRODUCTS: Test Studio
	NOWFLOATS TECHNOLOGIES Amit Deshpande TECHNICAL LEADER,	SOFTWARE DEVELOPER, NOWFLOATS TECHNOLOGIES Amit Deshpande TECHNICAL LEADER,

- 67. Upon information and belief, and particularly by way of the detailed documentation instructing users on how to use the Infringing Products in an infringing manner (*see supra*, ¶¶ 62, 66), Defendants have encouraged this infringement with knowledge of the '890 Patent and with a specific intent to cause their customers and distributors to infringe.
- 68. Defendants' acts at least as of the filing of this Complaint thus constitute active inducement of patent infringement in violation of 35 U.S.C. § 271(b).
- 69. Defendants will, on information and belief, continue to induce infringement of the '890 Patent unless enjoined.
- 70. Defendants' direct infringement, contributory infringement, and inducement of infringement have irreparably harmed SRI.
- 71. Defendants will, on information and belief, continue to irreparably harm SRI unless enjoined.
- 72. Pursuant to 35 U.S.C. § 284, SRI is entitled to damages adequate to compensate for the infringement but in no event less than a reasonable royalty.
- 73. Defendants' infringement has been and is willful and, pursuant to 35 U.S.C. § 284, SRI is entitled to treble damages. Defendants' willful infringement is based at least on Defendants'

knowledge of SRI, its products, and its patents since at least as early as the filing of this Complaint
Defendants have either willfully and wantonly infringed the '890 Patent or have recklessly avoided
knowledge of their own infringement, even when faced with knowledge of SRI's own products and
the Patents-in-Suit.

74. This case is "exceptional" within the meaning of 35 U.S.C. § 285, and SRI is entitled to an award of attorneys' fees.

COUNT IV – INFRINGEMENT OF THE '585 PATENT

- 75. SRI re-alleges and incorporates the allegations of the preceding paragraphs of this Complaint as if fully set forth herein.
- 76. SRI is the assignee and owner of all right, title, and interest in and to the '585 Patent, which was issued on July 23, 2013. A true and correct copy of the '585 Patent is attached hereto as Exhibit D.
- 77. The '585 Patent addresses an invention for testing websites. The disclosed innovation tests many facets of the website's experience and operation, including by providing novel approaches to creating, storing, and executing test scripts capable of accurately testing AJAX webpage elements.
- 78. SRI has the exclusive right to make, use, sell, and offer to sell any product embodying the '585 Patent throughout the United States, and to import any product embodying the '585 Patent into the United States.
- 79. SRI has commercially exploited the '585 Patent by making, marketing, selling, and using products covered by the '585 Patent, including its popular eValidTM software products. SRI continues to commercially exploit the '585 Patent through the present, at least by continuing to provide maintenance and support to users of its popular eValidTM software products.
- 80. Defendants have had knowledge of the '585 Patent, SRI, and SRI's products embodying the inventions claimed in the Patents-in-Suit since at least as early as the filing of this Complaint.
- 81. At all relevant times, SRI provided public notice of the '585 Patent by properly marking its products and its website pursuant to 35 U.S.C. § 287(a).

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82. Defendants have been, and are currently, directly infringing at least claim 1 of the
'585 Patent in violation of 35 U.S.C. § 271(a), literally or under the doctrine of equivalents, by
making, using, selling, offering for sale, and/or importing into the United States Defendants'
Infringing Products, which, as set forth in documentation available on Defendants' website, comprise
the non-transitory computer readable media disclosed in the '585 Patent—both as maintained in
Defendants' files and as made accessible to its users to whom Defendants offer and sell the Infringing
Products—including at least computer program code for providing a test enabled web browser, said
medium comprising computer program code for providing web browsing capabilities (for example,
"Progress expertise in web technologies and leadership in UI component development is leveraged
through our automated software testing tool: Progress Test Studio, to assist users in automating even
the most complex web testing scenarios.") (https://www.telerik.com/teststudio/html-testing); the Test
Studio as used with a web browser is a test-enabled web browser that can be used for "Web
applications testing" (https://www.telerik.com/teststudio/html-testing ; see also
https://docs.telerik.com/teststudio/welcome ("Test Studio functional testing is a comprehensive yet
cost-effective automated testing suite."); the Test Studio utilizes any number of browsers as its "test
enabled browser" (https://docs.telerik.com/teststudio/general-information/test-recording/overview;
https://www.telerik.com/teststudio/html-testing) and allows a user to browse the web via common
web browsing activities, including navigating to a website and firing events such as clicking on a
button (https://docs.telerik.com/teststudio/features/recorder/overview;
https://docs.telerik.com/teststudio/general-information/test-recording/overview;
https://docs.telerik.com/teststudio/getting-started/first-project#test-recording); computer program
code for testing capabilities of a website hosted by a server and accessible to a computer via a
network wherein the computer program code for testing capabilities of the website includes computer
program code configured to receive a synchronization check from a user using the test enabled web
browser, to insert the synchronization check into a test script for testing at least one webpage of the
website (for example, the Test Studio allows for the creation of test scripts to test websites by
recording a user's interactions with the webpage in question and allowing the user to play back those
test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording:

https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test

elements germane to the script, including each such element's index and value, and stores those

Studio interrogates the DOM to identify and extract relevant information regarding at least the page

details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-

test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true

before proceeding"—in order to perform such a validation, the Test Studio must necessarily store

facts about the webpage being rendered, i.e., the expected condition to be checked for during

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	8	validation (<u>https://docs.telerik.com/teststudio/features/recorder/verifications/wait;</u>
	9	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
	10	located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
	11	explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
	12	topics-wtc/element-identification-wtc/finding-page-elements;
	13	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
	14	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
	15	information/configure-your-browser/edge); the Test Studio allows for the testing of content
	16	dynamically generated by AJAX programming including using, for example, its various wait
	17	commands or similar technologies or other related functions to synchronize playback and allow for
	18	testing of content dynamically generated by AJAX programming
	19	(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
	20	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); the test script being
	21	separate from the at least one webpage being tested (for example, the Test Studio stores and accesses
	22	test scripts separately from the webpage itself (https://docs.telerik.com/teststudio/general-
	23	information/test-execution/quick-execution)), the at least one webpage being tested including AJAX
	24	programming, and to automatically synchronize playback of the test script using at least the
	25	synchronization check to maintain the test enabled browser's state with respect to the AJAX
)	26	programming by means of the synchronization check in the test script to a DOM associated with the
)	27	website (for example, the Test Studio allows for the creation of test scripts to test websites by
)	28	recording a user's interactions with the webpage in question and allowing the user to play back those

1	test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
2	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
3	Studio interrogates the DOM to identify and extract relevant information regarding at least the page
4	elements germane to the script, including each such element's index and value, and stores those
5	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
6	test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
7	before proceeding"—in order to perform such a validation, the Test Studio must necessarily store
8	facts about the webpage being rendered, i.e., the expected condition to be checked for during
9	validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
10	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
11	located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
12	explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
13	topics-wtc/element-identification-wtc/finding-page-elements;
14	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
15	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
16	information/configure-your-browser/edge); the Test Studio allows for the testing of content
17	dynamically generated by AJAX programming including using, for example, its various wait
18	commands or similar technologies or other related functions to synchronize playback and allow for
19	testing of content dynamically generated by AJAX programming
20	(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
21	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); wherein the
22	synchronization check in the test script and web browsing activities provided by the web browsing
23	capabilities are able to separately access the DOM associated with the at least one webpage of the
24	website (for example, the Test Studio stores and accesses test scripts separately from the webpage
25	itself (https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); and
26	wherein the synchronization check is inserted into the test script as at least one command, and the at
27	least one command operates, when executed, to find a current index of at least one DOM element of
28	the at least one webpage based on a specified property name and/or property value, and (i) submit a

named event to the at least one DOM element of the at least one webpage having the current index, o
(ii) insert or verify a value in the at least one DOM element of the at least one webpage having the
current index (for example, the Test Studio allows for the creation of test scripts to test websites by
recording a user's interactions with the webpage in question and allowing the user to play back those
test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
Studio interrogates the DOM to identify and extract relevant information regarding at least the page
elements germane to the script, including each such element's index and value, and stores those
$details \ in \ the \ test \ script \ (https://docs.telerik.com/teststudio/general-information/test-results/analyze-partial-information/test-results/analyze-$
test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
before proceeding"—in order to perform such a validation, the Test Studio must necessarily store
facts about the webpage being rendered, i.e., the expected condition to be checked for during
validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait ;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
located based on their DOM indexes (<u>https://docs.telerik.com/teststudio/features/recorder/dom-</u>
explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
topics-wtc/element-identification-wtc/finding-page-elements;
https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-properties and the state of the state
wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
information/configure-your-browser/edge); and the Test Studio allows for the testing of content
dynamically generated by AJAX programming using, for example, its various wait commands to
synchronize playback and allow for testing of content dynamically generated by AJAX programming
(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example), as disclosed in the '585
Patent.

84. To the	extent Defendants' Infringing Products, without more, do not directly infringe
at least claim 1 of the	'585 Patent, at least as of the filing of this Complaint, Defendants contribute to
infringement of the san	me under 35 U.S.C. § 271(c) inasmuch as the Infringing Products offered for
sale and sold by Defer	idants are each a component of a patented machine or an apparatus used in
practicing a patented p	process, constituting a material part of SRI's invention, knowing the same to be
especially made or esp	secially adapted for use in infringement of the '585 Patent. For example, as set
forth above, the Test S	studio, when used in its normal and intended usage (pursuant to the instructions
set forth on Defendant	s' website) infringes claim 1 of the '585 Patent. See supra, ¶ 82.

- 85. Defendants will, on information and belief, continue to contribute to infringement of the '585 Patent unless enjoined.
- 86. Defendants actively encourage their customer to use Defendants' Infringing Products in an infringing manner. For example, Defendants' website is replete with written directions, screenshots, and videos instructing users on how to use the Infringing Products in an infringing manner. For example, as set forth above, Defendants' website regarding the Test Studio specifically instructs users of the Infringing Products how to infringe claim 1 of the '585 patent. *See supra*, ¶ 82. Defendants' website also touts the identities of customers who use the Infringing Products, each of whom is a direct infringer inasmuch as they use the Infringing Products in the infringing manner as instructed by Defendants:

2 3 4	Mark Judson SOFTWARE DEVELOPER, EBSCO INDUSTRIES INC.	44	After using the trial for a week we increased our automated testing from 5% to 30%. Test Studio was so easy to incorporate into our existing testing environment! Tests are stable and easy to run and understand. RELATED PRODUCTS: Functional Testing - SILVERLIGHT Test Studio
5 6 7	Ronak Samantray SOFTWARE DEVELOPER, NOWFLOATS TECHNOLOGIES	44	Love the controls! They make my life so simple. The best part is the product is indeed a WYSWIG:) - it delivers what it promises. RELATED PRODUCTS: Telerik UI for Windows 8 Test Studio TeamPulse
8 9 10 11	Amit Deshpande TECHNICAL LEADER, ITRA	44	Recently I downloaded Test Studio. Coming from a development background, I know how important is it to completely test any application before delivering it to the client. I was really amazed at the robustness of Test Studio. I can perform Functional, Performance, Load, etc. in one product. Earlier we were focusing on many products out there for each type of testing, however now its just one package Just Love it RELATED PRODUCTS: Test Studio

- 87. Upon information and belief, and particularly by way of the detailed documentation instructing users on how to use the Infringing Products in an infringing manner (*see supra*, ¶¶ 82, 86), Defendants have encouraged this infringement with knowledge of the '585 Patent and with a specific intent to cause their customers and distributors to infringe.
- 88. Defendants' acts at least as of the filing of this Complaint thus constitute active inducement of patent infringement in violation of 35 U.S.C. § 271(b).
- 89. Defendants will, on information and belief, continue to induce infringement of the '585 Patent unless enjoined.
- 90. Defendants' direct infringement, contributory infringement, and inducement of infringement have irreparably harmed SRI.
- 91. Defendants will, on information and belief, continue to irreparably harm SRI unless enjoined.
- 92. Pursuant to 35 U.S.C. § 284, SRI is entitled to damages adequate to compensate for the infringement but in no event less than a reasonable royalty.
- 93. Defendants' infringement has been and is willful and, pursuant to 35 U.S.C. § 284, SRI is entitled to treble damages. Defendants' willful infringement is based at least on Defendants' knowledge of SRI, its products, and its patents since at least as early as the filing of this Complaint.

1	Defendants have either willfully and wantonly infringed the '585 Patent or have recklessly avoided		
2	knowledge of their own infringement, even when faced with knowledge of SRI's own products and		
3	the Patents-in-Suit.		
4	94. This case is "exceptional" within the meaning of 35 U.S.C. § 285, and SRI is entitled		
5	to an award of attorneys' fees.		

COUNT V – INFRINGEMENT OF THE '493 PATENT

- 95. SRI re-alleges and incorporates the allegations of the preceding paragraphs of this Complaint as if fully set forth herein.
- 96. SRI is the assignee and owner of all right, title, and interest in and to the '493 Patent, which was issued on February 11, 2014. A true and correct copy of the '493 Patent is attached hereto as Exhibit E.
- 97. The '493 Patent addresses an invention for testing websites. The disclosed innovation tests many facets of the website's experience and operation, including by providing novel approaches to creating, storing, and executing test scripts using website elements as opposed to the previously disclosed use of recording test scripts based upon user actions only.
- 98. SRI has the exclusive right to make, use, sell, and offer to sell any product embodying the '493 Patent throughout the United States, and to import any product embodying the '493 Patent into the United States.
- 99. SRI has commercially exploited the '493 Patent by making, marketing, selling, and using products covered by the '493 Patent, including its popular eValidTM software products. SRI continues to commercially exploit the '493 Patent through the present, at least by continuing to provide maintenance and support to users of its popular eValidTM software products.
- 100. Defendants have had knowledge of the '493 Patent, SRI, and SRI's products embodying the inventions claimed in the Patents-in-Suit since at least as early as the filing of this Complaint.
- 101. At all relevant times, SRI provided public notice of the '493 Patent by properly marking its products and its website under 35 U.S.C. § 287(a).

Defendants have been, and are currently, directly infringing at least claim 1 of the '493 Patent in

violation of 35 U.S.C. § 271(a), literally or under the doctrine of equivalents, by making, using,

selling, offering for sale, and/or importing into the United States Defendants' Infringing Products,

which, as set forth in documentation available on Defendants' website, comprise the non-transitory

computer readable media disclosed in the '493 Patent—both as maintained in Defendants' files and

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6	as made accessible to its users to whom Defendants offer and sell the Infringing Products—including
7	at least computer program code stored therein for providing a test-enabled browser for testing a
8	website residing on a network (for example, "Progress expertise in web technologies and leadership
9	in UI component development is leveraged through our automated software testing tool: Progress
10	Test Studio, to assist users in automating even the most complex web testing scenarios.")
11	(https://www.telerik.com/teststudio/html-testing); the Test Studio as used with a web browser is a
12	test-enabled web browser that can be used for "Web applications testing"
13	(https://www.telerik.com/teststudio/html-testing; see also https://docs.telerik.com/teststudio/welcome
14	("Test Studio functional testing is a comprehensive yet cost-effective automated testing suite."); the
15	website necessarily resides on a network; and the Test Studio utilizes any number of browsers as its
16	"test-enabled browser" (https://docs.telerik.com/teststudio/general-information/test-
17	recording/overview; https://www.telerik.com/teststudio/html-testing), said medium comprising
18	computer program code for interfacing with web browsing components, the web browsing
19	components including DOM access methods, computer program code for accessing a website to be
20	tested (for example the Test Studio allows a user to browse the web via common web browsing
21	activities, including navigating to a website and firing events such as clicking on a button
22	(https://docs.telerik.com/teststudio/features/recorder/overview;
23	https://docs.telerik.com/teststudio/general-information/test-recording/overview;
24	https://docs.telerik.com/teststudio/getting-started/first-project#test-recording)); the Test Studio
25	interrogates the DOM to identify and extract relevant information regarding at least the page
26	elements germane to the script, including each such element's index and value, and stores those
27	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
28	test-list-results); these page elements are located based on their DOM indexes

1	(<u>https://docs.telerik.com/teststudio/features/recorder/dom-explorer;</u>
2	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
3	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/testing-
4	framework/write-tests-in-code/intermediate-topics-wtc/element-identification-wtc/finding-page-
5	elements; https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge);
6	computer program code for rendering and examining at least one webpage of the website so as to
7	extract details of elements of the webpage, and store the details of the webpage in a recorded script,
8	such as recorded scripts generated through the testing component of the Infringing Products (for
9	example, the Test Studio allows for the creation of test scripts to test websites by recording a user's
10	interactions with the webpage in question and allowing the user to play back those test scripts
11	(https://docs.telerik.com/teststudio/getting-started/first-project#test-recording;
12	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
13	Studio interrogates the DOM to identify and extract relevant information regarding at least the page
۱4	elements germane to the script, including each such element's index and value, and stores those
15	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
16	test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
17	before proceeding"—in order to perform such a validation, the Test Studio must necessarily store
18	facts about the webpage being rendered, i.e., the expected condition to be checked for during
19	validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
20	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
21	located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
22	explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
23	topics-wtc/element-identification-wtc/finding-page-elements;
24	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
25	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
26	information/configure-your-browser/edge); computer program code for selecting a validation test to
27	be performed (for example, the Test Studio allows for the creation of test scripts to test websites by
28	recording a user's interactions with the webpage in question and allowing the user to play back those

1	test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
2	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); and the Test
3	Studio uses explicit wait commands that "wait for the comparison to be true before proceeding"—in
4	order to perform such a validation, the Test Studio must necessarily store facts about the webpage
5	being rendered, i.e., the expected condition to be checked for during validation
6	(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
7	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); and computer program
8	code for performing the validation test using at least one of the DOM access methods of the web
9	browsing components, wherein during the validation test, the at least one webpage is newly rendered
10	and details of elements for the at least one webpage as newly rendered are accessed via the at least
11	one of the DOM access methods and compared to the stored details in the recorded script (for
12	example, the Test Studio allows for the creation of test scripts to test websites by recording a user's
13	interactions with the webpage in question and allowing the user to play back those test scripts
14	(https://docs.telerik.com/teststudio/getting-started/first-project#test-recording;
15	https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
16	Studio interrogates the DOM to identify and extract relevant information regarding at least the page
17	elements germane to the script, including each such element's index and value, and stores those
18	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
19	test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be tru
20	before proceeding"—in order to perform such a validation, the Test Studio must necessarily store
21	facts about the webpage being rendered, i.e., the expected condition to be checked for during
22	validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
23	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); and these page
24	elements are located based on their DOM indexes
25	(https://docs.telerik.com/teststudio/features/recorder/dom-explorer;
26	https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
27	wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/testing-
28	framework/write-tests-in-code/intermediate-topics-wtc/element-identification-wtc/finding-page-

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disclosed in the '493 Patent.

102. Defendants will, on information and belief, continue to directly infringe the '493 Patent unless enjoined.

elements; https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge), as

- 103. To the extent Defendants' Infringing Products, without more, do not directly infringe at least claim 1 of the '493 Patent, at least as of the filing of this Complaint, Defendants contribute to infringement of the same under 35 U.S.C. § 271(c) inasmuch as the Infringing Products offered for sale and sold by Defendants are each a component of a patented machine or an apparatus used in practicing a patented process, constituting a material part of SRI's invention, knowing the same to be especially made or especially adapted for use in infringement of the '493 Patent. For example, as set forth above, the Test Studio, when used in its normal and intended usage (pursuant to the instructions set forth on Defendants' website) infringes claim 1 of the '493 Patent. See supra, ¶ 101.
- 104. Defendants will, on information and belief, continue to contribute to infringement of the '493 Patent unless enjoined.
- 105. Defendants actively encourage their customer to use Defendants' Infringing Products in an infringing manner. For example, Defendants' website is replete with written directions, screenshots, and videos instructing users on how to use the Infringing Products in an infringing manner. For example, as set forth above, Defendants' website regarding the Test Studio specifically instructs users of the Infringing Products how to infringe claim 1 of the '493 patent. *See supra*, ¶ 101. Defendants' website also touts the identities of customers who use the Infringing Products, each of whom is a direct infringer inasmuch as they use the Infringing Products in the infringing manner as instructed by Defendants:

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2	Mark Judson SOFTWARE DEVELOPER, EBSCO INDUSTRIES INC.	44	After using the trial for a week we increased our automated testing from 5% to 30%. Test Studio was so easy to incorporate into our existing testing environment! Tests are stable and easy to run and	
3			understand.	
4			RELATED PRODUCTS: Functional Testing - SILVERLIGHT Test Studio	
5	Ronak Samantray	44	Love the controls! They make my life so simple. The best part is the product is indeed a WYSWIG:) -	
6	SOFTWARE DEVELOPER, NOWFLOATS TECHNOLOGIES		it delivers what it promises.	
7			RELATED PRODUCTS: Telerik UI for Windows 8 Test Studio TeamPulse	
8	Amit Deshpande TECHNICAL LEADER, ITRA	LL	Recently I downloaded Test Studio. Coming from a development background, I know how important is	
9		-	it to completely test any application before delivering it to the client. I was really amazed at the robustness of Test Studio. I can perform Functional, Performance, Load, etc. in one product. Earlier	
10			we were focusing on many products out there for each type of testing, however now its just one package Just Love it	
11			RELATED PRODUCTS: Test Studio	
12	106. Upon	info	rmation and belief, and particularly by way of the detailed documentation	

- 106. Upon information and belief, and particularly by way of the detailed documentation instructing users on how to use the Infringing Products in an infringing manner (*see supra*, ¶¶ 101, 105), Defendants have encouraged this infringement with knowledge of the '493 Patent and with a specific intent to cause their customers and distributors to infringe.
- 107. Defendants' acts at least as of the filing of this Complaint thus constitute active inducement of patent infringement in violation of 35 U.S.C. § 271(b).
- 108. Defendants will, on information and belief, continue to induce infringement of the '493 Patent unless enjoined.
- 109. Defendants' direct infringement, contributory infringement, and inducement of infringement have irreparably harmed SRI.
- 110. Defendants will, on information and belief, continue to irreparably harm SRI unless enjoined.
- 111. Pursuant to 35 U.S.C. § 284, SRI is entitled to damages adequate to compensate for the infringement but in no event less than a reasonable royalty.
- 112. Defendants' infringement has been and is willful and, pursuant to 35 U.S.C. § 284, SRI is entitled to treble damages. Defendants' willful infringement is based at least on Defendants' knowledge of SRI, its products, and its patents since at least as early as the filing of this Complaint.

Defendants have either willfully and wantonly infringed the '493 Patent or have recklessly avoided
knowledge of their own infringement, even when faced with knowledge of SRI's own products and
patents.

113. This case is "exceptional" within the meaning of 35 U.S.C. § 285, and SRI is entitled to an award of attorneys' fees.

COUNT VI – INFRINGEMENT OF THE '491 PATENT

- 114. SRI re-alleges and incorporates the allegations of the preceding paragraphs of this Complaint as if fully set forth herein.
- 115. SRI is the assignee and owner of all right, title, and interest in and to the '491 Patent, which was issued on March 17, 2015. A true and correct copy of the '491 Patent is attached hereto as Exhibit F.
- 116. The '491 Patent addresses an invention for testing websites. The disclosed innovation tests many facets of the website's experience and operation, including by providing novel approaches to creating, storing, and executing test scripts using website elements as opposed to the previously disclosed use of recording test scripts based upon user actions only.
- 117. SRI has the exclusive right to make, use, sell, and offer to sell any product embodying the '491 Patent throughout the United States, and to import any product embodying the '491 Patent into the United States.
- 118. SRI has commercially exploited the '491 Patent by making, marketing, selling, and using products covered by the '491 Patent, including its popular eValidTM software products. SRI continues to commercially exploit the '491 Patent through the present, at least by continuing to provide maintenance and support to users of its popular eValidTM software products.
- 119. Defendants have had knowledge of the '491 Patent, SRI, and SRI's products embodying the inventions claimed in the Patents-in-Suit since at least as early as the filing of this Complaint.
- 120. At all relevant times, SRI provided public notice of the '491 Patent by properly marking its products and its website pursuant to 35 U.S.C. § 287(a).

Defendants have been, and are currently, directly infringing at least claim 1 of the '491 Patent in
violation of 35 U.S.C. § 271(a), literally or under the doctrine of equivalents, by making, using,
selling, offering for sale, and/or importing into the United States Defendants' Infringing Products,
which, as set forth in documentation available on Defendants' website, comprise the non-transitory
computer readable media disclosed in the '491 Patent—both as maintained in Defendants' files and
as made accessible to its users to whom Defendants offer and sell the Infringing Products—including
at least computer program code for testing capabilities of a website hosted by a server and accessible
to a computer via a network (for example, "Progress expertise in web technologies and leadership in
UI component development is leveraged through our automated software testing tool: Progress Test
Studio, to assist users in automating even the most complex web testing scenarios.")
(<u>https://www.telerik.com/teststudio/html-testing</u>); the Test Studio as used with a web browser is a
test-enabled web browser that can be used for "Web applications testing"
(https://www.telerik.com/teststudio/html-testing; see also https://docs.telerik.com/teststudio/welcome
("Test Studio functional testing is a comprehensive yet cost-effective automated testing suite.");
wherein the computer program code for testing capabilities of the website includes at least computer
program code configured to have a synchronization check in a test script for testing at least one web
page of the website, and to automatically synchronize playback of the test script using at least the
synchronization check to maintain the test enabled browser's state by means of the synchronization
check in the test script to a Document Object Model (DOM) associated with the at least one web page
of the website, (for example, the Test Studio allows for the creation of test scripts to test websites by
recording a user's interactions with the webpage in question and allowing the user to play back those
test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution)); the Test
Studio interrogates the DOM to identify and extract relevant information regarding at least the page
elements germane to the script, including each such element's index and value, and stores those
details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
before proceeding"—in order to perform such a validation, the Test Studio must necessarily store

facts about the webpage being rendered, i.e., the expected condition to be checked for during
validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait ;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
topics-wtc/element-identification-wtc/finding-page-elements;
https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
information/configure-your-browser/edge); and the Test Studio allows for the testing of content
dynamically generated by AJAX programming using, for example, its various wait commands to
synchronize playback and allow for testing of content dynamically generated by AJAX programming
(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); wherein the
synchronization check operates, when executed, to: find a current index of at least one DOM elemen
of the at least one web page based on a specified property name and/or property value; determine
whether a property name and/or value is present in the at least one DOM element of the at least one
web page having the current index; and after the current index is found and the property name and/or
value is determined to be present, wait for the property name and/ or value in the at least one DOM
element of the at least one web page having the current index to be a particular name and/or value
(for example, the Test Studio allows for the creation of test scripts to test websites by recording a
user's interactions with the webpage in question and allowing the user to play back those test scripts,
which are stored and accessed separately from the webpage itself
(https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution); the Test
Studio interrogates the DOM to identify and extract relevant information regarding at least the page
elements germane to the script, including each such element's index and value, and stores those
details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
before proceeding"—in order to perform such a validation, the Test Studio must necessarily store

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facts about the webpage being rendered, i.e., the expected condition to be checked for during
validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); these page elements are
located based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
topics-wtc/element-identification-wtc/finding-page-elements;
https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
information/configure-your-browser/edge); the Test Studio allows for the testing of content
dynamically generated by AJAX programming using, for example, its various wait commands to
synchronize playback and allow for testing of content dynamically generated by AJAX programming
(https://docs.telerik.com/teststudio/features/recorder/verifications/wait;
https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); wherein the computer
program code configured to have the synchronization check is a separate programmatic process from
the at least one web page of the website being tested; upon information and belief, the Test Studio
synchronization processes (i.e., the Test Studio and/or browser plug-in) runs in a separate
programmatic process from the web page of the website being tested (which runs in the web browser
(https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution), as disclosed
in the '491 Patent.

- 121. Defendants will, on information and belief, continue to directly infringe the '491 Patent unless enjoined.
- 122. To the extent Defendants' Infringing Products, without more, do not directly infringe at least claim 1 of the '491 Patent, at least as of the filing of this Complaint, Defendants contribute to infringement of the same under 35 U.S.C. § 271(c) inasmuch as the Infringing Products offered for sale and sold by Defendants are each a component of a patented machine or an apparatus used in practicing a patented process, constituting a material part of SRI's invention, knowing the same to be especially made or especially adapted for use in infringement of the '491 Patent. For example, as set

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forth above, the Test Studio, when used in its normal and intended usage (pursuant to the instructions set forth on Defendants' website), infringes claim 1 of the '491 Patent. *See supra*, ¶ 120.

- 123. Defendants will, on information and belief, continue to contribute to infringement of the '491 Patent unless enjoined.
- 124. Defendants actively encourage their customer to use Defendants' Infringing Products in an infringing manner. For example, Defendants' website is replete with written directions, screenshots, and videos instructing users on how to use the Infringing Products in an infringing manner. For example, as set forth above, Defendants' website regarding the Test Studio specifically instructs users of the Infringing Products how to infringe claim 1 of the '491 patent. *See supra*, ¶ 120. Defendants' website also touts the identities of customers who use the Infringing Products, each of whom is a direct infringer inasmuch as they use the Infringing Products in the infringing manner as instructed by Defendants:

Mark Judson After using the trial for a week we increased our automated testing from 5% to 30%. Test Studio was SOFTWARE DEVELOPER, so easy to incorporate into our existing testing environment! Tests are stable and easy to run and **EBSCO INDUSTRIES INC** understand. RELATED PRODUCTS: Functional Testing - SILVERLIGHT **Ronak Samantray** Love the controls! They make my life so simple. The best part is the product is indeed a WYSWIG:) -SOFTWARE DEVELOPER it delivers what it promises. NOWFLOATS TECHNOLOGIES RELATED PRODUCTS: Telerik UI for Windows 8 Test Studio TeamPulse **Amit Deshpande** Recently I downloaded Test Studio. Coming from a development background, I know how important is TECHNICAL LEADER, it to completely test any application before delivering it to the client. I was really amazed at the robustness of Test Studio. I can perform Functional, Performance, Load, etc. in one product. Earlier we were focusing on many products out there for each type of testing, however now its just one package .. Just Love it .

125. Upon information and belief, and particularly by way of the detailed documentation instructing users on how to use the Infringing Products in an infringing manner (*see supra*, ¶¶ 120, 124), Defendants have encouraged this infringement with knowledge of the '491 Patent and with a specific intent to cause their customers and distributors to infringe.

RELATED PRODUCTS: Test Studio

126.	Defendants' acts at least as of the filing of this Complaint thus constitute active
inducement of	patent infringement in violation of 35 U.S.C. § 271(b).

- 127. Defendants will, on information and belief, continue to induce infringement of the '491 Patent unless enjoined.
- 128. Defendants' direct infringement, contributory infringement, and inducement of infringement have irreparably harmed SRI.
- 129. Defendants will, on information and belief, continue to irreparably harm SRI unless enjoined.
- 130. Pursuant to 35 U.S.C. § 284, SRI is entitled to damages adequate to compensate for the infringement but in no event less than a reasonable royalty.
- 131. Defendants' infringement has been and is willful and, pursuant to 35 U.S.C. § 284, SRI is entitled to treble damages. Defendants' willful infringement is based at least on Defendants' knowledge of SRI, its products, and its patents since at least as early as the filing of this Complaint. Defendants have either willfully and wantonly infringed the '491 Patent or have recklessly avoided knowledge of their own infringement, even when faced with knowledge of SRI's own products and patents.
- 132. This case is "exceptional" within the meaning of 35 U.S.C. § 285, and SRI is entitled to an award of attorneys' fees.

COUNT VII – INFRINGEMENT OF THE '286 PATENT

- 133. SRI re-alleges and incorporates the allegations of the preceding paragraphs of this Complaint as if fully set forth herein.
- 134. SRI is the assignee and owner of all right, title, and interest in and to the '286 Patent, which was issued on November 26, 2019. A true and correct copy of the '286 Patent is attached hereto as Exhibit G.
- 135. The '286 Patent addresses an invention for testing websites. The disclosed innovation tests many facets of the website's experience and operation, including by providing novel approaches to creating, storing, and executing test scripts using website elements as opposed to the previously disclosed use of recording test scripts based upon user actions only.

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13	86.	SRI has the exclusive right to make, use, sell, and offer to sell any product embodying
the '286 F	Patent	throughout the United States, and to import any product embodying the '286 Patent
into the II	Inited	States

- 137. SRI has commercially exploited the '286 Patent by making, marketing, selling, and using products covered by the '286 Patent, including its popular eValid™ software products. SRI continues to commercially exploit the '491 Patent through the present, at least by continuing to provide maintenance and support to users of its popular eValid™ software products.
- 138. Defendants have had knowledge of the '286 Patent, SRI, and SRI's products embodying the inventions claimed in the Patents-in-Suit since at least as early as the filing of this Complaint.
- 139. At all relevant times, SRI provided public notice of the '286 Patent by properly marking its products and its website pursuant to 35 U.S.C. § 287(a).
- 140. Defendants have been, and are currently, directly infringing at least claim 1 of the '286 Patent in violation of 35 U.S.C. § 271(a), literally or under the doctrine of equivalents, by making, using, selling, offering for sale, and/or importing into the United States Defendants' Infringing Products, which, as set forth in documentation available on Defendants' website, comprise the computing device disclosed in the '286 Patent—both as maintained in Defendants' files and as made accessible to its users to whom Defendants offer and sell the Infringing Products—including at least a memory; web browser program code stored in the memory; and a processor configured to perform the web browser program code, wherein the web browser program code, when performed, provides a web browser operating on the computing device; the Test Studio allows a user to browse the web via common web browsing activities, including navigating to a website and firing events such as clicking on a button (https://docs.telerik.com/teststudio/features/recorder/overview; https://docs.telerik.com/teststudio/general-information/test-recording/overview; https://docs.telerik.com/teststudio/getting-started/first-project#test-recording); wherein the web browser program code provides the web browser with Document Object Model (DOM) access capabilities; the Test Studio locates page elements based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-explorer;

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https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/testing-
framework/write-tests-in-code/intermediate-topics-wtc/element-identification-wtc/finding-page-
elements; https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge);
wherein the web browser program code, executable by the computing device, includes at least:
computer program code for testing and analysis of a web page as rendered by the web browser (for
example, the Test Studio allows for the creation of test scripts for testing and analysis of web pages
by recording a user's interactions with the web page in question and allowing the user to play back
those test scripts (https://docs.telerik.com/teststudio/getting-started/first-project#test-recording ;
https://docs.telerik.com/teststudio/general-information/test-execution/quick-execution); computer
program code for accessing an attribute or property value of an element of a DOM of the web page,
wherein the computer program code for accessing the attribute or property value of the element of th
DOM of the web page accesses the DOM of the web page using a browser programming interface
that enables the web browser program code to have access to the DOM; the Test Studio locates page
elements based on their DOM indexes (https://docs.telerik.com/teststudio/features/recorder/dom-
explorer; https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-
topics-wtc/element-identification-wtc/finding-page-elements;
https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-
wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-
<u>information/configure-your-browser/edge</u>); the browser programming interface is supported by an
API underlying the web browser program code for providing a plurality of library function calls or
methods that are accessible by the web browser program code; the Test Studio includes a browser
programming interface capable of accessing an underlying API
(https://docs.telerik.com/teststudio/features/execute-apitest/add-api-test-as-step;
https://www.telerik.com/blogs/power-up-your-ui-tests-with-api-test-as-step-in-telerik-test-studio;
https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge); and wherein
the computer program code for accessing the attribute or property value of the element of the DOM
of the web page accesses the attribute or property value of the element of the DOM of the web page

interrogates the DOM to identify and extract relevant information regarding at least the page

elements germane to the script, including each such element's index and value, and stores those

details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-

test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true

before proceeding"—in order to perform such a validation, the Test Studio must necessarily store

for purposes of the testing and analysis of the web page rendered in the web browser; the Test Studio

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7	facts about the webpage being rendered, i.e., the expected condition to be checked for during
8	validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait ;
9	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); wherein the web
10	browser program code supports at least one command, provided to the web browser via the browser
11	programming interface, to facilitate synchronized testing and analysis of asynchronous processes of
12	the web page rendered by the web browser using the underlying API; the Test Studio allows for the
13	testing of content dynamically generated by AJAX programming using, for example, its various wait
14	commands to synchronize playback and allow for testing of content dynamically generated by AJAX
15	programming (https://docs.telerik.com/teststudio/features/recorder/verifications/wait ;
16	https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); and wherein the at least
17	one command includes a DOM index value, a DOM property name and a DOM property value, and
18	causes examination of a name and a value of a property found in the DOM of the web page at the
19	DOM index value to determine whether the name and the value match the DOM property name and
20	the DOM property value, respectively; to generate and subsequently perform validation tests, the Test
21	Studio interrogates the DOM to identify and extract relevant information regarding at least the page
22	elements germane to the script, including each such element's index and value, and stores those
23	details in the test script (https://docs.telerik.com/teststudio/general-information/test-results/analyze-
24	test-list-results); the Test Studio uses explicit wait commands that "wait for the comparison to be true
25	before proceeding"—in order to perform such a validation, the Test Studio must necessarily store
26	facts about the webpage being rendered, i.e., the expected condition to be checked for during
27	validation (https://docs.telerik.com/teststudio/features/recorder/verifications/wait;

https://www.telerik.com/blogs/explicit-waits-with-ajax-combobox-example); the Test Studio locates

page elements based on their DOM indexes, using DOM access to test dynamic web applications, including those written in AJAX (https://docs.telerik.com/teststudio/testing-framework/write-tests-in-code/intermediate-topics-wtc/element-identification-wtc/finding-page-elements; https://docs.telerik.com/teststudio/general-information/configure-your-browser/edge), as disclosed in the '286 Patent.

- 141. Defendants will, on information and belief, continue to directly infringe the '286 Patent unless enjoined.
- 142. To the extent Defendants' Infringing Products, without more, do not directly infringe at least claim 1 of the '286 Patent, at least as of the filing of this Complaint, Defendants contribute to infringement of the same under 35 U.S.C. § 271(c) inasmuch as the Infringing Products offered for sale and sold by Defendants are each a component of a patented machine or an apparatus used in practicing a patented process, constituting a material part of SRI's invention, knowing the same to be especially made or especially adapted for use in infringement of the '286 Patent. For example, as set forth above, the Test Studio, when used in its normal and intended usage (pursuant to the instructions set forth on Defendants' website), infringes claim 1 of the '286 Patent. See supra, ¶ 140.
- 143. Defendants will, on information and belief, continue to contribute to infringement of the '286 Patent unless enjoined.
- 144. Defendants actively encourage their customer to use Defendants' Infringing Products in an infringing manner. For example, Defendants' website is replete with written directions, screenshots, and videos instructing users on how to use the Infringing Products in an infringing manner. For example, as set forth above, Defendants' website regarding the Test Studio specifically instructs users of the Infringing Products how to infringe claim 1 of the '286 patent. *See supra*, ¶ 140. Defendants' website also touts the identities of customers who use the Infringing Products, each of whom is a direct infringer inasmuch as they use the Infringing Products in the infringing manner as instructed by Defendants:

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2	Mark Judson SOFTWARE DEVELOPER, EBSCO INDUSTRIES INC.	44	After using the trial for a week we increased our automated testing from 5% to 30%. Test Studio was so easy to incorporate into our existing testing environment! Tests are stable and easy to run and
3			understand.
4			RELATED PRODUCTS: Functional Testing - SILVERLIGHT Test Studio
5	Ronak Samantray	44	Love the controls! They make my life so simple. The best part is the product is indeed a WYSWIG:) -
6	SOFTWARE DEVELOPER, NOWFLOATS TECHNOLOGIES		it delivers what it promises.
7			RELATED PRODUCTS: Telerik UI for Windows 8 Test Studio TeamPulse
8	Amit Deshpande TECHNICAL LEADER, ITRA	44	Recently I downloaded Test Studio. Coming from a development background, I know how important is
9			it to completely test any application before delivering it to the client. I was really amazed at the robustness of Test Studio. I can perform Functional, Performance, Load, etc. in one product. Earlier
10			we were focusing on many products out there for each type of testing, however now its just one package Just Love it
11			RELATED PRODUCTS: Test Studio

- 145. Upon information and belief, and particularly by way of the detailed documentation instructing users on how to use the Infringing Products in an infringing manner (*see supra*, ¶¶ 140, 144), Defendants have encouraged this infringement with knowledge of the '286 Patent and with a specific intent to cause their customers and distributors to infringe.
- 146. Defendants' acts at least as of the filing of this Complaint thus constitute active inducement of patent infringement in violation of 35 U.S.C. § 271(b).
- 147. Defendants will, on information and belief, continue to induce infringement of the '286 Patent unless enjoined.
- 148. Defendants' direct infringement, contributory infringement, and inducement of infringement have irreparably harmed SRI.
- 149. Defendants will, on information and belief, continue to irreparably harm SRI unless enjoined.
- 150. Pursuant to 35 U.S.C. § 284, SRI is entitled to damages adequate to compensate for the infringement but in no event less than a reasonable royalty.
- 151. Defendants' infringement has been and is willful and, pursuant to 35 U.S.C. § 284, SRI is entitled to treble damages. Defendants' willful infringement is based at least on Defendants' knowledge of SRI, its products, and its patents since at least as early as the filing of this Complaint.

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Defendants have either willfully and wantonly infringed the '286 Patent or have recklessly avoided
knowledge of their own infringement, even when faced with knowledge of SRI's own products and
patents.

152. This case is "exceptional" within the meaning of 35 U.S.C. § 285, and SRI is entitled to an award of attorneys' fees.

DEMAND FOR JURY TRIAL

SRI hereby demands a trial by jury of all issues so triable under Federal Rule of Civil Procedure 38(b).

PRAYER FOR RELIEF

WHEREFORE, SRI respectfully requests that this Court:

- A. Find that United States Patent No. 7,757,175 is valid and enforceable against Defendants;
- B. Find that Defendants have infringed and are infringing United States Patent No. 7,757,175;
- C. Permanently enjoin Defendants, their officers, agents, servants, employees, and those persons acting in active concert or in participation therewith from infringing United States Patent No. 7,757,175;
- D. Award SRI damages sufficient to compensate it for Defendants' past and future infringement of United States Patent No. 7,757,175, together with costs and prejudgment interest, pursuant to 35 U.S.C. § 284;
- E. Find that United States Patent No. 8,327,271 is valid and enforceable against Defendants;
- F. Find that Defendants have infringed and are infringing United States Patent No. 8,327,271;
- G. Permanently enjoin Defendants, their officers, agents, servants, employees, and those persons acting in active concert or in participation therewith from infringing United States Patent No. 8,327,271;

H.	Award SRI damages sufficient to compensate it for Defendants' past and future
	infringement of United States Patent No. 8,327,271, together with costs and
	prejudgment interest, pursuant to 35 U.S.C. § 284;

- I. Find that United States Patent No. 8,392,890 is valid and enforceable against Defendants;
- J. Find that Defendants have infringed and are infringing United States Patent No. 8,392,890;
- K. Permanently enjoin Defendants, their officers, agents, servants, employees, and those persons acting in active concert or in participation therewith from infringing United States Patent No. 8,392,890;
- L. Award SRI damages sufficient to compensate it for Defendants' past and future infringement of United States Patent No. 8,392,890, together with costs and prejudgment interest, pursuant to 35 U.S.C. § 284;
- M. Find that United States Patent No. 8,495,585 is valid and enforceable against Defendants;
- N. Find that Defendants have infringed and are infringing United States Patent No. 8,495,585;
- O. Permanently enjoin Defendants, their officers, agents, servants, employees, and those persons acting in active concert or in participation therewith from infringing United States Patent No. 8,495,585;
- P. Award SRI damages sufficient to compensate it for Defendants' past and future infringement of United States Patent No. 8,495,585, together with costs and prejudgment interest, pursuant to 35 U.S.C. § 284;
- Q. Find that United States Patent No. 8,650,493 is valid and enforceable against Defendants;
- R. Find that Defendants have infringed and are infringing United States Patent No. 8,650,493;

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- S. Permanently enjoin Defendants, their officers, agents, servants, employees, and those persons acting in active concert or in participation therewith from infringing United States Patent No. 8,650,493;
- T. Award SRI damages sufficient to compensate it for Defendants' past and future infringement of United States Patent No. 8,650,493, together with costs and prejudgment interest, pursuant to 35 U.S.C. § 284;
- Find that United States Patent No. 8,984,491 is valid and enforceable against U. Defendants;
- V. Find that Defendants have infringed and are infringing United States Patent No. 8,984,491;
- W. Permanently enjoin Defendants, their officers, agents, servants, employees, and those persons acting in active concert or in participation therewith from infringing United States Patent No. 8,984,491;
- X. Award SRI damages sufficient to compensate it for Defendants' past and future infringement of United States Patent No. 8,984,491, together with costs and prejudgment interest, pursuant to 35 U.S.C. § 284;
- Y. Find that United States Patent No. 10,489,286 is valid and enforceable against Defendants;
- Z. Find that Defendants have infringed and are infringing United States Patent No. 10,489,286;
- AA. Permanently enjoin Defendants, their officers, agents, servants, employees, and those persons acting in active concert or in participation therewith from infringing United States Patent No. 10,489,286;
- BB. Award SRI damages sufficient to compensate it for Defendants' past and future infringement of United States Patent No. 10,489,286, together with costs and prejudgment interest, pursuant to 35 U.S.C. § 284;
- CC. Order an accounting of damages from Defendants' infringement;

DD.	Award SRI enhanced damages, up to and including trebling SRI's damages, pursuant
	to 35 U.S.C. § 284, for Defendants' willful infringement of the Patents-in-Suit;

- EE. Award SRI its reasonable attorney fees and costs of suit pursuant to 35 U.S.C. § 285 due to the exceptional nature of this case, or as otherwise permitted by law;
- FF. Award SRI post-judgment interest pursuant to 28 U.S.C. § 1961; and
- GG. Award SRI such other or additional relief as the Court deems just and proper.

Date: March 16, 2020

Respectfully submitted,

SINGER CASHMAN LLP

By:

Benjamin L. Singer

Evan Budaj

Attorneys for Plaintiff Software Research, Inc.